

Government of the People's Republic of Bangladesh
Office of the Refugee Relief and Repatriation Commissioner
Cox's Bazar.
www.rrrc.gov.bd

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Date: 05 April 2021

Sub: Regarding Refugee/FDMN camp operation in light of COVID-19

- Ref: 1. Memo no. 111, Field Administration Coordination Branch, Cabinet Division, Dated- 04 April, 2021
2. Notification no. 124, The Prime Minister's Office, Dated- 29 March, 2021
3. Emergency Notification no. 514, Ministry of religious Affairs, Dated- 05 April, 2021

In regard to the above mentioned subject and references, this office is hereby providing the following instructions for day-to day camp operations, effective immediately, to minimize risk of exposure of refugees/FDMNs and Government/UN Organizations/NGOs/Other organizations' staffs to Covid-19, and in order to slow the spread of the disease within the camps as much as possible.

General instructions:

1. Visitors coming from outside of Cox's Bazar within last 14 days are not allowed to visit camps without completion of mandatory quarantine period.
2. Foreigners coming out of the country must produce proof of institutionalized quarantine (14 days) certificate/document and Covid test report conducted not more than 72 hours before their departure to avail camp pass.
3. All organizations are to reduce their employees/Staffs and vehicles by at least 50% in camps.
4. All the meetings are to be conducted online. Only emergency meetings/ awareness programs are allowed after consulting with concerned CiCs.
5. Social distancing protocols must be maintained while providing all allowed/necessary services.
6. From 6.00 pm to 6.00 am people are allowed only for emergency or other essential needs.
7. Coordination should be maintained with Camp-in-Charges in cases of contact tracing, sending patients/ contacts to isolation/quarantine centers, and missing cases.
8. Documentation must be followed properly while taking samples for further identification.
9. Mikes and leaflets can be used to raise Covid awareness.
10. Shops, except from those allowed in this letter, should remain closed.
- 11. For religious purposes, instructions from reference 3 must be followed strictly.**
- 12. All possible preventive measures must be taken in the camps at all ongoing services and facilities** (hand washing and disinfection, minimizing groups/attendance as far as possible and distancing as far as possible). Distributions must follow the guidance in place.
- 13. These instructions will take immediate effect until 11 April 2021, with provision of auto extension upon instructions from Government of the Peoples Republic of Bangladesh similar to above mentioned references.**

Facilities, services and activities to be temporarily closed:

- Educational facilities (in line with government policy all types of educational institutions, i.e. learning centres, madrassas, moktabs and home-based learning facilities);
- Friendly Spaces (Child and Adolescent, Elderly-*but to remain available for individual services provision*);
- Multi-purpose centres (to include the women led community centres);
- Training facilities.
- Normal Site development activities (Apart from emergency services, to be determined by concerned CiCs);
- Tie down kit distribution and temporary shelter assistance (Apart from emergency services, to be determined by concerned CiCs);
- All types of shops, tea stalls, street food shops excluding kitchen market (vegetables, fish, meat etc.) will be closed until further notice.

Note That the Multi-purpose centres and safe space structures should remain available for:

- COVID-19 related awareness session as needed and appropriate;
- Individual service provision (such as counselling/case management): *Individual case management should maintain physical distance properly and gathering is strongly prohibited. The number of case workers should be reduced to 50% of usual number.*

Facilities and services to remain open and staffed

- All health and nutrition facilities and services;
- Information hubs (for awareness and feedback), hygiene promotion, health awareness;
- Individual protection services: counselling/case management (including GVB): *individual case management should maintain physical distance properly and gathering is strongly prohibited. The number of case works should be reduced to 50% of usual number;*
- Reception of new arrivals, family tracing;
- Food distribution;
- LPG distribution;
- Hygiene promotion and hygiene kits distribution;
- Water and sanitation activities (safe water supply, desludging, disinfection, maintenance of hand washing points, FSM, latrines, SWM);
- Construction of necessary Health facilities and additional WASH infrastructures to support improved hygiene;
- Site management: The number of Site Management staff should be reduced to 50% of usual number;
- Joint registration and verification process;
- Logistics services (Maduchara/Balukali/Tenaf hubs)
- Preparation of Rohingya volunteers by Health, WASH and Site Management sectors for essential services during critical phase;

- Provision of high-energy biscuits to children (WFP): Door to door modality should be followed.
- Emergency site development and shelter assistance (according to the instructions from CICs)

30/5/4/2021

Shah Rezwān Hayat
(Additional Secretary)

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Distribution: (Not according to seniority)

1. Senior Coordinator, ISCG, Cox's Bazar.
2. Head of Operations, Sub-office, UNHCR, Cox's bazar.
3. Deputy Chief of Mission, IOM, Cox's bazar.
4. Emergency coordinator, WFP, Cox's Bazar.
5. Chief of field Office, UNICEF, Cox's Bazar.
6. Head of Sub-Office, WHO, Cox's Bazar.
7. Head of Field Office, UNFPA, Cox's Bazar.
8. Head of Sub-Office, FAO Cox's Bazar.
9. Head of Sub-Office, UN women, Cox's Bazar.
10. Head of Operations/Representatives, INGO/NGO (All)

Copy to: (Not according to seniority)

1. Secretary, Ministry of Disaster Management and Relief, Bangladesh Secretariat, Dhaka.
2. GOC, 10 Infantry Division, Ramu Cantonment, Ramu, Cox's Bazar.
3. Region Commander, BGB region, Head office, Cox's Bazar.
4. Colonel, GS, DGFI, Cox's Bazar.
5. Deputy Commissioner, Cox's Bazar.
6. Superintendent of Police, Cox's Bazar.
7. Civil Surgeon, Cox's Bazar.
8. CO, 8/14/16 APBn, Cox's Bazar
9. CO, RAB 15, Cox's Bazar.
10. Additional Director, NSI, Cox's Bazar.
11. UNO (Ukhiya/Teknaf), Cox's Bazar.
12. Camp in Charge/ Assistant Camp in Charge (All).
13. Commandant, 15/16/39 Ansar Battalion.

14. Deputy Director, Family Planning, Cox's Bazar.
15. Executive Engineer, DPHE/LGED, Cox's Bazar.
16. DAD, Fire Service and Civil Defence, Cox's Bazar.
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